

KES Contact Sheet

Contact the Branch office at (913) 221-0728 or 271X@kellyservices.com to:

- To report an incident
- To refer a new substitute employee
- Performance feedback
- Exclude a substitute

Contact the Kelly Customer Service Center (Scheduling Center) at (866) 535-5998 or KESSCHEDULE@kellyservices.com

- To cancel/modify an absence
- To request absence creation by a service center representative when you do not have access to the internet or IVR
- Last minute (less than 1 hr prior to school start) or after-the-fact absences
- Special requests

Aesop Access

<https://www.mykelly.us/>; click 'Employee Login', 'Frontline Login,' then enter your ID and PIN that was provided by Kelly Services

IVR (interactive voice response) access through 1-800-942-3767 – Use the same ID PIN as you would on the web based Aesop application.

Contact IT Hotline at 1-866-KELLY-38 with technical questions like:

- ✓ Assistance with resetting your PIN
- ✓ Assistance entering an absence/approving timesheets due to technical difficulties